

How We Use Your Information Privacy Notice for Older Pupils (Full)

Orchard Hill College Academy Trust

September 2023

Introduction

The school is part of Orchard Hill College Academy Trust referred to in this notice as the **Trust** or **we**.

This Notice is to help you understand **how** and **why** we collect your personal data and **what** we do with it. It also explains the decisions that you can make about your personal data. The Trust is responsible for how your personal data is used under data protection law.

If you have any questions about this notice please talk to your form tutor or your parent who can ask questions on your behalf. Or you can contact the Data Protection Officer your by contacting data.protection@ohcat.org, 020 3897 7002 or GDPR Sentry Limited, Unit 434 Birch Park, Thorp Arch Estate, Wetherby, LS23 7FG, support@gdprsentry.com, 0113804203.

What is "personal data"?

Personal data is information which is about you. This includes your name, date of birth and address as well as things like exam results, medical details, unique pupil number and information about how you behave. CCTV images, photos and video recordings of you are also your personal data.

Where we get your personal data from and who we share it with

We get your personal data from different sources including your teachers, parents, your old schools, other pupils and their parents, as well as from people outside of the school such as the local authority who give us information that we need to look after you.

Sometimes, we will also share information with these people and organisations, for example, we will tell your parents about how well you are doing at school and the local authority if you have any time off.

Why we use your personal data and our lawful basis for doing so

We need to use your information in order to:

1. Teach you and other pupils;
2. Look after you and other people such as other pupils and staff;
3. Make sure that you and others are following school rules;
4. Make sure that we comply with the law, are well managed and that we protect our interests; and
5. Promote the School and tell people about what we do here e.g. we may use photographs of you in our prospectus, on our website or in social media.

We can only use your personal data if we have a good reason to do so. This is called having a "lawful bases" to use your personal data. If we ask you to tell us something and you do not do so then this may make it more difficult for us to teach and look after you and others. Our lawful bases are as follows:

- **Public task:** This allows us to use your personal data to perform a task in the public interest and to function as a school. This basis applies to 1, 2, 3 and 4 in the above list. For example, when we teach and look after you. It sometimes applies to purpose 5, for example, when we use a photo or video of you to show people what the school is like.
- **Legal obligation:** We might need to use your information in order to comply with a legal obligation, for example, to report a concern about your wellbeing to Social Services or the

police. Occasionally we may have a legal obligation to share your personal data with third parties such as the court.

- **Vital interests:** Although this won't happen very often, we may need to use your information to protect you or someone else. For example, to prevent someone from being seriously harmed.
- **Legitimate interests:** This means that the Trust is using your information where this is necessary for the Trust's legitimate interests or someone else's legitimate interests. Legitimate interests only applies where it is not overridden by your interests, rights and freedoms. Legitimate interests sometimes applies to purpose 5 listed above. For example, if we use a photo or video of you to advertise our commercial activities, e.g. when we hire out our sports hall.

Our purposes and lawful bases in more detail

This section gives you more information about why we use your personal data, where we get it from and who it is shared with, and which lawful bases apply.

We have used a colour code system so that you can see which lawful basis we are relying on for each of the purposes described below.

L means legitimate interests, **PI** means public task, **LO** means lawful obligation and **V** means vital interests. So **LO, PI** means we are relying on both legal obligation and public task for that purpose.

1. The primary reason for using your personal data is to provide you and other pupils with an education - **LO, PI**.
2. We will also use your personal data to safeguard and promote your welfare and the welfare of others (for example, so that we can look after you if you are hurt) **LO, PI, V**.
3. We use information about you during the admissions process. For example when learning more about you from your parents before you join the School.
4. We may let your old school know if you have been offered a place and may share with them how you are getting on (**PI**).
5. The admissions forms which your parents and the Local Authority complete give us information about you such as your name, contact details, disabilities, any particular needs you have with work, your hobbies and interests, medical information (such as information about an allergy) and your family circumstances (**LO, PI**).
6. We get information from you, your parents, your teachers and other pupils. Your old school also gives us information about how well you did and any difficulties you had so that we can teach and care for you **LO, PI**.
7. Sometimes we get information from your doctors and other professionals where we need this to look after you or take this into account when making decisions **LO, PI**.
8. We need to tell your teachers if you have a health issue so they can look after you - **LO, PI**.
9. We will need to tell your teachers about your special educational needs or if you need extra help with some tasks - **LO, PI**.
10. We will need to share information about you with the school nurse and therapists so they can look after and support you - **LO, PI**.

11. If we have information that you have an allergy we will use this information so that we can look after you and take it into account when we make decisions - LO, PI, VI.
12. If we have information that you have a disability we will use that information to provide support, adjust our policies and take it into account when we make decisions LO, PI, VI.
13. Where appropriate, we will have information about your religious or other beliefs and practices. For example, if you do not eat certain foods - LO.
14. We will also hold information such as your ethnic group so that we can check that we are meeting our obligations under our Equality Policy – PI.
15. We will be told if you receive free school meals so that we can provide these - LO, PI.
16. We may share information about you with (and get information from) hospitals and people such as doctors and nurses, for example, in relation to your immunisations. (LO, PI).
17. We use CCTV to make sure the School site is safe. Images captured of you via CCTV are your personal data. CCTV is not used in private areas such as changing rooms and toilets - LO, PI.
 - to safeguard the welfare of pupils, staff and visitors;
 - to protect our buildings, pupils, parents, staff and visitors from criminal activity such as theft and vandalism;
 - to increase personal safety;
 - to support the protection of property;
 - to aid in the investigation of accidents and incidents and the monitoring of health and safety;
 - to support law enforcement agencies in the reduction, prevention and detection of crime and to assist in the identification, apprehension and potentially prosecution of offenders
18. We will use your personal data to take other steps to make sure the school site and buildings are safe, for example, we keep a record of who is on our school sites at any given time - PI.
19. We record your attendance and if you have time away from the School we record the reason(s) why. We share this information with the local authority - LO, PI.
20. We will need to share some information about you with the government (e.g. the Department for Education) and other regulators who are responsible for creating rules that the school must follow (LO, PI).
21. We will need to tell the local authority that you attend the school, if you leave the school or let them know if we have any concerns about your welfare. The local authority may also share information with us for these reasons - LO, PI.
22. We may need to share information about you with the Health and Safety Executive (a government organisation) if there is a health and safety issue - LO, PI.
23. We are sometimes inspected to make sure that we continue to be a good school. We will have to make your information available to the inspectors to help them to carry out their job - LO, PI.
24. We will need information about any court orders or criminal matters which relate to you. For example, if one of your parents has to collect you from school on certain days. This is so that we can safeguard your welfare and wellbeing - LO, PI.

25. Depending on where you will go when you leave we will provide your information to other schools, colleges and universities, UCAS or potential employers. For example, we will share information about your exam results and provide references. Any references that we provide or receive will be treated as confidential which means that you will not usually be given with a copy (LO, PI).
26. If we hold safeguarding or child protection information about you, our designated safeguarding lead will share that with the designated safeguarding lead at your next school. - LO, PI.
27. We may pass on information to your next school which they need to look after you, for example, information about any concerns we have had about your welfare - LO, PI.
28. When you take public examinations (e.g. GCSEs) we will need to share information about you with examination boards. For example, if you require extra time in your exams. We may share your public exam results with your parents LO.
29. The Learning Records Service (which is part of the government) will give us your unique learning number. We may receive details about you (e.g. your qualifications) from the Learning Records Service - PI.
30. We will provide your information to other agencies so that they can provide careers advice and / or other support - PI.
31. If someone makes a complaint about something the school did we may need to use your information to deal with this appropriately. For example, if we get a complaint that we have not looked after you properly - LO, PI.
32. If we make a mistake or something happens that has affected you, we may need to use your personal data to investigate. We might also have to share your personal data with the government if it becomes involved. (PI, LO).
33. We will share information about you with the local authority for the preparation, implementation and / or review of your Education Health and Care Plan - LO, PI.
34. We may use your information in connection with legal disputes - PI, LO.
35. We may need to share information about you with the police (and/or other law enforcement agencies) and we may need to use information about the action taken by them - LO, PI.
36. We may need to share information about you with our legal advisers if something goes wrong or to help with an enquiry, for example if someone is hurt - LO, PI.
37. We use consultants, experts and other advisors to assist us with our obligations and to help run the school properly. We will share your information with them if this is relevant to their work - LO, PI.
38. We may share some information with our insurance company to make sure that we have the insurance cover that we need or in connection with an actual or possible claim - LO, PI.
39. If we are dealing with a query or complaint, we may sometimes need to share your information with the other people involved such as other pupils and their parents – LI, PI.
40. We may share information about your progress and behaviour with your parents or carers so they can support your schooling - LO, PI.
41. If you are involved in an incident with another pupil then we might share information with that pupil and their parents (e.g. what sanction you have been given) (PI, LO).

42. If ever in the future, we are considering restructuring (e.g. a new academy in the trust or merging with another trust), we may share your personal data with the other parties involved such as the local authority, the Department for Education, the other school and relevant professional advisors (LI, LO, PI).]
43. In the event of a transfer of the school you attend to another school, your personal data would be shared with the school as part of that process (LI, PI).
44. We will monitor your use of email, the internet and mobile electronic devices e.g. iPads. In certain circumstances we will look at the content of your messages. We monitor and look at your use of technology to check that you and your classmates are not at risk of harm or for other good reasons. The monitoring we do is carried out using computer software such as Smoothwall, which will automatically tell us if something isn't right. If you would like more information about this you can read the acceptable use of IT policy or speak to your form tutor - LO, PI.
45. We may use photographs or videos (images) of you as part of our public task PI i.e. to teach you and keep you safe, or for another purpose. We may continue to use these photographs and videos after you have left the school. We will ask you if you are happy for us to use your image for some purposes. Examples are listed below.
46. Examples of when we will use your image as part of our Public Task are
- Image used internally to inform staff which pupils have allergies. PI.
 - Image taken during a lesson which is only shown to the pupils in the image to provide feedback. PI.
 - Image to be used internally, for example on SIMS, ID passes. PI.
 - Image taken for internal pupil assessments / lessons. PI.
 - The use of a webcam to broadcast images of pupils within the school, for example, to allow one class to see another as part of an IT lesson. PI.
 - Image of pupils taken on a school trip or during a sporting event or celebration to be used for an internal exhibition or display. PI.

Examples of when we will ask you if you are happy for us to use your image are

- Image used in a local newspaper
- Image used as part of a case study in specialist publication
- Official School image of a whole School or class or individual pupil, to be purchased by parents
- Image sent to the school community (e.g. in a School newsletter)
- Image published on the school website
- Image published on the school prospectus
- Image published in social media e.g. on Twitter
- Image is in a video of a school event e.g. sports day or a play

If you have concerns about us using photographs or videos of you please speak to your form tutor or email data.protection@ohcat.org.

47. We may use your personal data in order to help make the school better, for example, to raise money for the school while you are there and after you have left - LI
48. We publish our public exam results and other news on the website and put articles and photographs in the local news to tell people about what we have been doing - LI.

49. We will keep details of your address when you leave so we can keep you updated about what is happening at the school, to tell you about events and activities and find out how you are getting on. **L**
50. If we pass your details onto a former pupils' organisation we will ask you for your consent to this before doing so.
51. The school must make sure that our computer systems are working well and is secure. This may involve information about you, for example, our anti-virus software might scan files containing information about you - **PI**.
52. We may share information with the other schools in the Trust or Orchard Hill College. For example, to share news of your achievements - **LO, PI**.
53. Sometimes, we use someone from outside of the school to provide activities. For example, this could be a teacher who does not normally work for the school or it could be a company that provides activities. We may share your information with them, for example, to tell them what sports you are good at and if you have any support needs- **LO, PI**.
54. Some of the records we keep and which contain your personal data may be used by us (or by someone else such as the government or school inspectors) to check that the School is operating well - **LO, PI**.
55. We also keep some information forever. For example, we keep some old photographs so that we have a record of what the school was like in the past. Information held in our archive may be made publicly available, but this would only be done in compliance with data protection laws- (**L, PI**).
56. We may share your personal data with Governors of the school and/or the Trustees of the Trust if it would be appropriate to do so, for example, if you have done something really well or if there is a problem at the school they need to know about - **LO, PI**.

We will only share your information with other people and organisations when we have a good reason to do so. In exceptional circumstances we may need to share it more widely than we would normally. Anyone we share information with may give us information about you as well.

As you will see from the information above, in some cases we will rely on more than one lawful basis for using your information.

We use service providers to handle personal data on our behalf for the following purposes:

- IT contractors who manage our computer systems and cloud computing services to store some information rather than the information being stored on hard drives located on our sites. For example, they might need to access a file containing personal data when investigating a fault or checking the security of our IT network;
- caterers who may have information about any food allergies that you have;
- Third party software and web application providers to help us with teaching, and provide pastoral support to you. For example, we may use an app which allows you to access homework which has been set by your teachers or to manage school trips.
- Application Programming Interface software such as Wonde to send your data back and forth between different software and apps. For example we may use Wonde or similar apps to tell the local authority or the Government about your attendance at school.

If you have any questions about any of the above, please speak to your form tutor.

Consent

We may ask for your consent to use your information. For example, we may ask for your consent before taking or using some photographs and videos. This is where we cannot rely on legitimate interests or it being in the public interest.

If we ask for your consent to use your personal data you can take back this consent at any time.

Any use of your information before you withdraw your consent remains valid. Please speak to your form teacher if you would like to withdraw any consent that you have given.

Sending information to other countries

In certain circumstances, we may send your information to countries which do not have the same level of protection for personal data as there is in the UK. For example, we may store your personal data in cloud computer storage based in the USA.

Some countries are considered by the UK Government to have adequate rules and this includes all of the European Union and some other countries, such as, Argentina, New Zealand, Norway and Switzerland.

We can provide details about the safeguards which we have in place outside of this privacy notice. If you have any questions please contact your form tutor.

For how long do we keep your personal data?

We keep your information for as long as we need to in order to educate and look after you. We may keep information after you have left the school and in some cases for a longer time than usual but we would only do so if we had a good reason and only if we are allowed to do so under data protection law.

Please see our Information and Records Retention Policy for more detailed information.

What decisions can you make about your personal data?

Data protection legislation gives you a number of rights regarding your personal data. Your rights are as follows:

- **Correction:** if personal data we hold about you is incorrect or incomplete you can ask us to correct it.
- **Access:** you can also ask what personal data we hold about you and be provided with a copy. This is commonly known as making a subject access request. We will also give you extra information, such as why we use this information about you, where it came from and who we have sent it to.
- **Deletion:** you can ask us to delete the personal data that we hold about you in certain circumstances. For example, where we no longer need the information.
- **Portability:** you can request the transfer of your personal data to you or to a third party in a format that can be read by computer in certain circumstances.
- **Restriction:** you can request that we restrict how we use your personal data.
- **Objection:** you may object to us using your information where:
 - we are using it for direct marketing purposes (e.g. to send you an email about a fundraising opportunity);

- the legal basis on which we are relying is either legitimate interests or public task.. Please see the section "Our legal basis for using your information" above; and
- if we ever use your information for scientific or historical research purposes or statistical purposes.

Further information and guidance

This notice is to explain how we look after your personal data. Your form teacher can answer any questions which you might have.

Like other organisations we need to keep your information safe, up to date, only use it for what we said we would, destroy it when we no longer need it and most importantly - treat the information we get fairly.

Please speak to your form teacher if:

- you would like to exercise any of your rights listed above; or
- you would like us to update the information we hold about you; or
- you have any concerns about how your personal data is used or shared.

The Data Protection Officer is in charge of our data protection compliance. You can ask your form teacher or your parent to speak to the Data Protection Officer or speak to the Data Protection Officer yourself. The Business Support Partner (Rachael Tucker), data.protection@ohcat.org, 020 3897 7002. GDPR Sentry Limited, Unit 434 Birch Park, Thorp Arch Estate, Wetherby, LS23 7FG, support@gdprsentry.com, 0113804203

You have a right to lodge a complaint with a data protection supervisory authority. The supervisory authority in the UK is the Information Commissioner's Office (ico.org.uk). If you do have any concerns about how we have handled your personal data we would kindly ask that you contact us in the first instance before you speak to the ICO so that we have an opportunity to put things right.

Last updated: November 2020